### SURVEY METHODOLOGY -

Survey respondents included approximately sixty representatives from primarily Am Law 200 law firms. This survey data was tallied in New York at the 2005 "Next Generation Business Development Forum©" using live audience feedback technology from Express Interactive Solutions www.expsolutions.com.

## **DEMOGRAPHICS OF RESPONDANTS -**

**BY POSITION:** Approximately 45% of respondents are firm partners that act as either chairman or head of their firm and/or Business Development/Marketing Committees. The other 45% of respondents are Chief Marketing Officers or an equivalent position within the above firms. The remaining 10% were the equivalent of firm administrators or chief executive officers of their firms

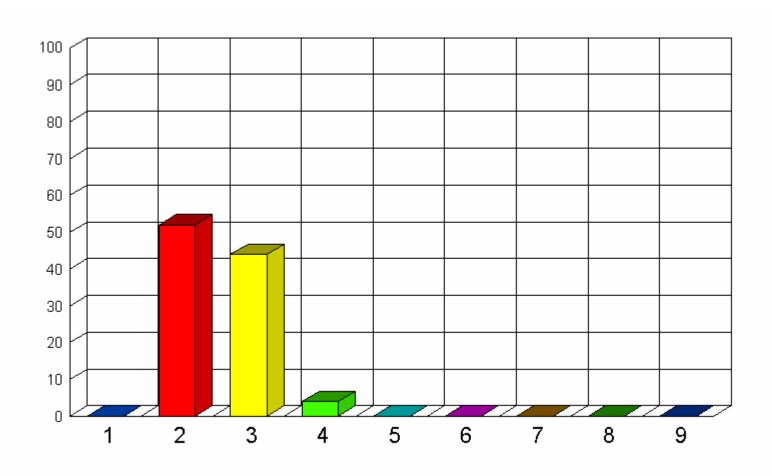
**BY GEOGRAPHY:** Approximately 25% were from the Northwest United States; 40% from the Midwest and Mid-Atlantic regions; 11% Western states; 10% Canadian; and 4% from the United Kingdom.

**BY FIRM SIZE:** Approximately 40% were from firms with over 500 lawyers; 40% from firms with between 51-500 lawyers and 10% from firms with 26-50 lawyers and 5% other.

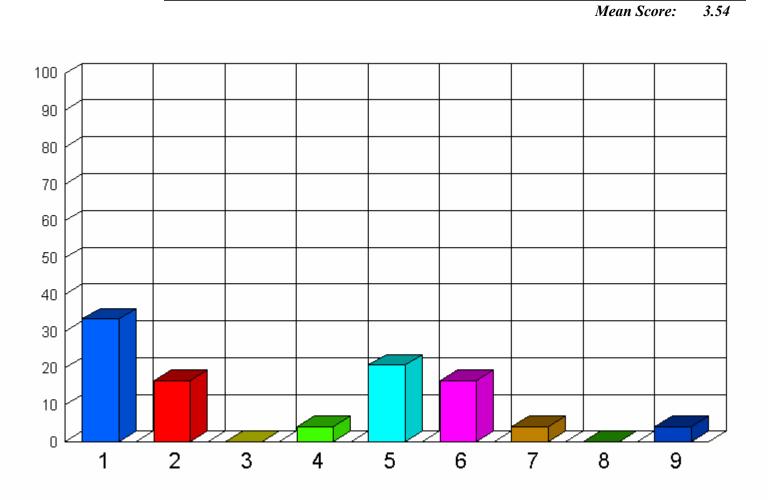
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Question # 6	For 2004 what percentage of total annual revenues is your firm applying to marketing/bus development?	1	%
Demo Percentage	1.Less than 1%		0.00
	2.1% - 1.99%		52.00
	3.2% - 3.99%		44.00
	4.4% - 4.99%		4.00
	5.5% - 6.99%		0.00
	6.7% - 9.99%		0.00
	7.10% - 15%		0.00
	8.More than 15%		0.00
	9.Other		0.00
	Med	an Score:	2.52



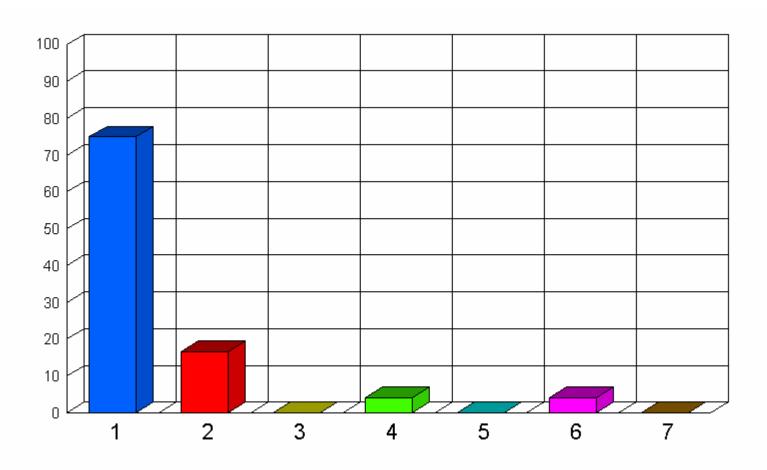
	Which category represents the largest budgetary line item for marketing?  Not including mkt. staff salaries & benefits)	%
Demo Categor	y 1.Seminars/events	33.33
	2.Advertising	16.67
	3.Public relations/media	0.00
	4.Technology – inc. website and CRM systems	4.17
	5.Individual attorney initiatives (inc. travel & entertainment)	20.83
	6.Practice group expenditures	16.67
	7.Client or industry team expenditures	4.17
	8.Directory listings	0.00
	9.Charitable/client/community support	4 17



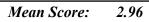
Question # 8	Adding your entire firm's Mar Com/Bus Dev staff time together which category represents the staff's greatest time expenditure?	%
Demo Time	1.Mar Com functions	75.
	2.Bus Dev functions	16.
	3 Strategic Planning	100

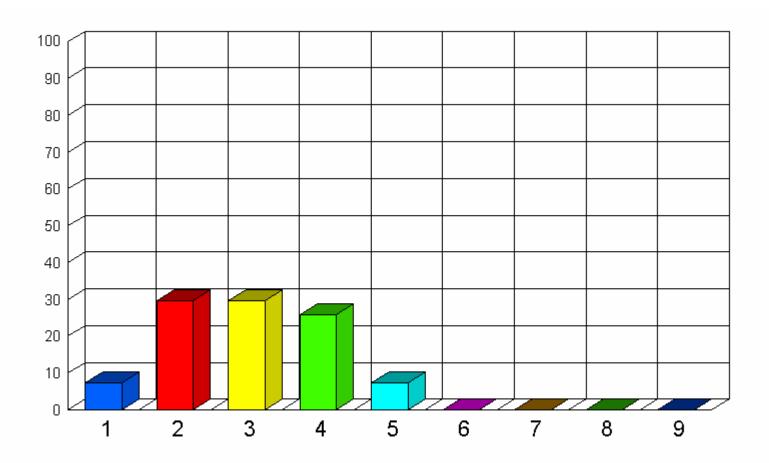
1.Mai Com functions	/5.00
2.Bus Dev functions	16.67
3.Strategic Planning	0.00
4.Knowledge management	4.17
5.Market intelligence	0.00
6.Lateral identification/recruiting/development	4.17
7.Other	0.00

Mean Score: 1.50



Question # 9	What marketing/bus dev activity generates the best/greatest revenues for your firm?	%
Demo Activ	ity 1.Seminars/events	7.41
	2.Face-to-face/small group meetings	29.63
	3.Targeted/niche marketing or practice areas	29.63
	4.Referrals	25.93
	5.Individual marketing plans	7.41
	6.Publicity	0.00
	7.Advertising	0.00
	8.Website	0.00
	9.Other	0.00





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